

RCDynamic Works

Privacy Policy

4 April 2025

At RCDynamic Works we are committed to protecting your privacy. This Privacy Policy outlines the types of personal information we collect, how we use it, and how we protect it. By using our services, you agree to the terms of this policy.

**1. Information We Collect** We collect personal information that you provide to us when booking services, contacting us, or using our website. This may include:

**Contact Information:** Name, email address, phone number, and mailing address.

**Payment Information:** Credit card details and billing information (processed through secure third-party payment processors).

**Project Details:** Information related to the event or project, including the type of videography service requested, location, and other event-specific details.

**Other Information:** Any additional details you provide via our website, email, phone calls, or other communications.

**2. How We Use Your Information** We use the information we collect for the following purposes:

To process and confirm bookings, including sending invoices and receipts.

To communicate with you about your project, including project updates, requests for additional information, and final deliverables.

To provide customer support and address any questions or concerns.

To improve our services, website functionality, and user experience.

To send promotional materials or updates, but only if you have opted in to receive such communications.

3. Data Sharing and Disclosure We do not sell or rent your personal information to third parties. However, we may share your data in the following cases:

**Service Providers:** We may share information with third-party service providers, such as payment processors or cloud storage services, who help us operate our business. These providers are contractually obligated to protect your data and use it only for the purposes we specify.

**Legal Compliance:** We may disclose your information if required by law or if we believe such action is necessary to comply with legal obligations, protect our rights, or prevent fraud.

**Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.

4. Data Security We take reasonable precautions to protect your personal information from unauthorized access, use, or disclosure. This includes the use of secure payment processors, encryption of sensitive data, and regular security reviews. However, please note that no method of data transmission over the Internet is 100% secure, and we cannot guarantee complete security.

## 5. Your Rights

You have the right to:

**Access:** Request a copy of the personal information we have collected about you.

**Correction:** Request correction of any inaccurate or incomplete personal information.

**Deletion:** Request that we delete your personal information, subject to certain legal restrictions.

**Opt-Out:** If you have opted into receiving promotional emails or communications, you may opt out at any time by clicking the unsubscribe link in the emails or contacting us directly.

**6. Cookies and Tracking Technologies** Our website may use cookies and other tracking technologies to improve your user experience, analyze website traffic, and personalize content. You can control cookie settings through your browser, but disabling cookies may affect certain features of our website.

**7. Third-Party Links** Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites. We encourage you to review their privacy policies before providing any personal information.

**8. Changes to This Privacy Policy** We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page, and the effective date will be updated accordingly. By continuing to use our services after changes are made, you agree to the updated Privacy Policy.

**9. Contact Us** If you have any questions or concerns about our Privacy Policy or how we handle your personal information, please contact us at:

Email: [Ryan@rcdynamic.com](mailto:Ryan@rcdynamic.com)

Phone: 386-986-7667